



NotifyMDM

Mobile Device Management

Supported Devices

This guide provides information on . . .

. . . Devices supported by *NotifyMDM* using a *NotifyMDM* app

. . . Devices supported by NotifyMDM using ActiveSync without a
NotifyMDM app

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Device Models Supported by NotifyMDM

The supported devices listed in this document have been tested and functionality has been verified for use with *NotifyMDM* applications and with the *NotifyMDM* server. Devices not listed may have some functionality limits and present issues not seen in the tested devices.

Android

*Supported only with the use of the TouchDown application

| Devices supported using the NotifyMDM app | Devices supported using ActiveSync without the NotifyMDM app |
|--|---|
| Acer Liquid E* | Acer Liquid E* |
| ASUS Nexus 7 | ASUS Nexus 7 |
| Dell Streak | Dell Streak |
| Fugitsu F-12C Globetrotter | Fugitsu F-12C Globetrotter |
| HTC ChaCha | HTC ChaCha |
| HTC Desire C, Desire S, Desire X | HTC Desire C, Desire S, Desire X |
| HTC Droid DNA | HTC Droid DNA |
| HTC Eris | HTC Eris |
| HTC EVO, EVO 3D, EVO 4G LTE | HTC EVO, EVO 3D, EVO 4G LTE |
| HTC Explorer | HTC Explorer |
| HTC First | HTC First |
| HTC Hero | HTC Hero |
| HTC Incredible, Incredible 4G LTE | HTC Incredible, Incredible 4G LTE |
| HTC One, One M8, One max, One Mini, One Mini2, One S, One SV, One V, One X, One X+ | HTC One, One M8, One max, One Mini, One Mini 2, One S, One SV, One V, One X, One X+ |
| HTC Nexus 9 | HTC Nexus 9 |
| HTC ReZound* | HTC ReZound* |
| HTC Salsa | HTC Salsa |
| HTC Status | HTC Status |
| HTC Thunderbolt | HTC Thunderbolt |
| HTC Vivid | HTC Vivid |
| HTC Wildfire S | HTC Wildfire S |
| Huawei 858 Smart | Huawei 858 Smart |
| Huawei Ascend P1 | Huawei Ascend P1 |
| Kyocera Rise | Kyocera Rise |
| Kyocera Torque | Kyocera Torque |
| LG Enact | LG Enact |
| LG G Flex, G Flex 2 | LG G Flex, G Flex 2 |
| LG G2, G3 | LG G2, G3 |
| LG G3 Vigor | LG G3 Vigor |
| LG G4 | LG G4 |
| LG Intuition | LG Intuition |
| LG Optimus 3D | LG Optimus 3D |
| LG Optimus G, Optimus G Pro | LG Optimus G, Optimus G Pro |
| LG Nexus 4 | LG Nexus 4 |
| LG Nexus 5 | LG Nexus 5 |
| LG-P350 | LG-P350 |
| LG-P500 | LG-P500 |
| LG Revolution* | LG Revolution* |
| LG Spectrum, Spectrum 2 | LG Spectrum, Spectrum 2 |
| LG Thrill 4G | LG Thrill 4G |

| | |
|---|---|
| LG Viper 4G LTE | LG Viper 4G LTE |
| Motorola Admiral | Motorola Admiral |
| Motorola Atrix 2 | Motorola Atrix 2 |
| Motorola Atrix HD* | Motorola Atrix HD* |
| Motorola Cliq | Motorola Cliq |
| Motorola Droid, Droid 2, Droid 3, Droid 4 | Motorola Droid, Droid 2, Droid 3, Droid 4 |
| Motorola Droid Maxx*, Droid Mini, Droid Pro, Droid Ultra, Droid X2 | Motorola Droid Maxx*, Droid Mini, Droid Pro, Droid Ultra, Droid X2 |
| Motorola Droid RAZR, Droid RAZR HD, Droid RAZR M | Motorola Droid RAZR, Droid RAZR HD, Droid RAZR M |
| Motorola Droid Turbo | Motorola Droid Turbo |
| Motorola Milestone 3 | Motorola Milestone 3 |
| Motorola Moto X, Moto X – 2 nd Gen. | Motorola Moto X, Moto X – 2 nd Gen. |
| Motorola (for Google) Nexus 6 | Motorola (for Google) Nexus 6 |
| Motorola Photon, Photon Q | Motorola Photon, Photon Q |
| Motorola Xoom | Motorola Xoom |
| Motorola XPRT | Motorola XPRT |
| Pantech Element | Pantech Element |
| Pantech Flex | Pantech Flex |
| Nexus One | Nexus One |
| Samsung Captivate | Samsung Captivate |
| Samsung Charge | Samsung Charge |
| Samsung Galaxy Ace 2* | Samsung Galaxy Ace 2* |
| Samsung Galaxy Ace 3 | Samsung Galaxy Ace 3 |
| Samsung Galaxy Alpha, Galaxy A5 | Samsung Galaxy Alpha, Galaxy A5 |
| Samsung Galaxy Grand | Samsung Galaxy Grand |
| Samsung Galaxy Nexus | Samsung Galaxy Nexus |
| Samsung Galaxy Note, Galaxy Note 2, Galaxy Note 3, Note 4, Note Edge, Note 5 | Samsung Galaxy Note, Galaxy Note 2, Galaxy Note 3, Note 4, Note Edge, Note 5 |
| Samsung Galaxy S II Epic 4G Touch | Samsung Galaxy S II Epic 4G Touch |
| Samsung Galaxy S II Skyrocket | Samsung Galaxy S II Skyrocket |
| Samsung Galaxy S III, Galaxy S III mini | Samsung Galaxy S III, Galaxy S III mini |
| Samsung Galaxy S4, Galaxy S4 Active, Galaxy S4 Mini, Galaxy Mega | Samsung Galaxy S4, Galaxy S4 Active, Galaxy S4 Mini, Galaxy Mega |
| Samsung Galaxy S5, Galaxy S5 Active, Galaxy S5 Mini | Samsung Galaxy S5, Galaxy S5 Active, Galaxy S5 Mini |
| Samsung Galaxy S6, Galaxy S6 Edge, Galaxy S6 Active, Galaxy S6 Edge+ | Samsung Galaxy S6, Galaxy S6 Edge, Galaxy S6 Active, Galaxy S6 Edge+ |
| Samsung Galaxy Tab, Galaxy Tab 3, Galaxy Tab 10.1, Galaxy Tab 10.1 2014 Edition | Samsung Galaxy Tab, Galaxy Tab 3, Galaxy Tab 10.1, Galaxy Tab 10.0 2014 Edition |
| Samsung Galaxy Victory | Samsung Galaxy Victory |
| Samsung Galaxy W (Wonder) | Samsung Galaxy W (Wonder) |
| Samsung Galaxy Xcover 2 | Samsung Galaxy Xcover 2 |
| Samsung Infuse 4G | Samsung Infuse 4G |
| Samsung Moment | Samsung Moment |
| Samsung Nexus 10 | Samsung Nexus 10 |
| Samsung Stratosphere | Samsung Stratosphere |
| Sharp Aquos Crystal | Sharp Aquos Crystal |

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|----------------------------------|----------------------------------|
| Sony Ericsson Xperia acro HD | Sony Ericsson Xperia acro HD |
| Sony Ericsson Xperia Ray* | Sony Ericsson Xperia Ray* |
| Sony Ericsson Xperia SP | Sony Ericsson Xperia SP |
| Sony Ericsson Xperia U* | Sony Ericsson Xperia U* |
| Sony Ericsson Xperia Z | Sony Ericsson Xperia Z |
| Sony Ericsson Xperia Z3 Compact* | Sony Ericsson Xperia Z3 Compact* |
| Verizon Ellipsis 7 | Verizon Ellipsis 7 |
| ZTE Flash | ZTE Flash |

Android devices tested but NOT supported

Motorola RAZR Max - *Remote Wipe fails when issued from an ActiveSync server*

Amazon Kindle Fire and Kindle Fire HD - *Not supported on system version 7.2.3_user_2330720 or greater*

HTC One M9 - *Performance issues cause the device to overheat and lose data connectivity. A reboot is required to re-establish a connection with the MDM server.*

See an index of [Known Issues](#) associated with Android devices.

BlackBerry

| Devices supported using the NotifyMDM + NotifySync apps | Devices supported using ActiveSync without the NotifyMDM app |
|---|--|
| 8100 Series | BlackBerry Z10 |
| 8200 Series | BlackBerry Q10 |
| 8300 Series | BlackBerry Q5 |
| 8500 Series | BlackBerry Z30 |
| 8700 Series | |
| 8800 Series | |
| 8900 Series | |
| 9000 Series | |
| 9500 Series - Storm and Storm 2 | |
| 9600 Series | |
| 9700 Series | |
| 9800 Series | |
| 9900 Series | |

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|--|--|
| iPhone 4 OS 6.0, 6.1, 6.1.2, 6.1.3, 7.0 - 7.0.6, 7.1 - 7.1.2 | iPhone 4 OS 6.0, 6.1, 6.1.2, 6.1.3, 7.0 - 7.0.6, 7.1 - 7.1.2 |
| iPhone 3GS OS 6.0, 6.1, 6.1.2, 6.1.3 | iPhone 3GS OS 6.0, 6.1, 6.1.2, 6.1.3 |
| iPod Touch 5th Gen OS 6.0, 6.1, 6.1.2, 6.1.3, 7.0 - 7.0.6, 7.1 - 7.1.2, 8.0, 8.0.2, 8.1 - 8.1.3, 8.2.0, 8.3.0, 8.4.0 - 8.4.1, 9.0 - 9.0.2, 9.1, 9.2 - 9.2.1, 9.3 - 9.3.5, 10.0 - 10.0.2 | iPod Touch 5th Gen OS 6.0, 6.1, 6.1.2, 6.1.3, 7.0 - 7.0.6, 7.1 - 7.1.2, 8.0, 8.0.2, 8.1 - 8.1.3, 8.2.0, 8.3.0, 8.4.0 - 8.4.1, 9.0 - 9.0.2, 9.1, 9.2 - 9.2.1, 9.3 - 9.3.5, 10.0 - 10.0.2 |
| iPod Touch 4th Gen OS 6.0, 6.1, 6.1.2, 6.1.3 | iPod Touch 4th Gen OS 6.0, 6.1, 6.1.2, 6.1.3 |

Symbian S60 3

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|---|
| Devices supported using ActiveSync without the NotifyMDM app |
| Nokia E71 |

webOS

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|---|
| Devices supported using ActiveSync without the NotifyMDM app |
| Palm Pixi |
| Palm Pre |
| Palm Pre 2 |
| HP Veer |
| HP TouchPad |

Windows Mobile 6

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|---|
| Devices supported using ActiveSync without the NotifyMDM app |
| HTC Pure |
| Motorola Q 9h |
| Treo 800w |
| Treo Pro |
| T-Mobile Dash |

Windows Phone

| |
|---|
| Devices supported using ActiveSync without the NotifyMDM app |
| HTC 8x |
| HTC HD7 |
| HTC Surround |
| Nokia Lumia 920 |
| Samsung Focus |

Windows RT

| |
|--|
| Devices supported using ActiveSync without the NotifyMDM app* |
| Surface |

**Surface RT is supported, but at this time, cannot be properly restricted through Compliance Manager.*